



Roaming Management Services (RMS)

RMS combines our most robust roaming solutions with new, enhanced technologies and capabilities, giving you a knowledge base that can be queried and used for business intelligence when managing your roaming partner relationships.

Syniverse has developed a **Roaming Management Services (RMS)** solution that allows you to manage your roaming business more efficiently. Our RMS solution provides access to the information you need via a centralized data and document repository. This comprehensive, cost-effective tool facilitates the electronic exchange of your AA.14, enabling you to perform queries, run reports and send alerts on essential roaming agreement data.

RMS combines our most robust roaming solutions with new, enhanced technologies and capabilities, giving you a knowledge base of information that can be queried and used for business intelligence when managing your roaming partner relationships. Plus, our state-of-the-art online portal, CrossroadsSM, provides a central point of access to important information, documents, alert messaging and management services.

If you have been looking to enhance your roaming revenue through better planning, reporting, monitoring and analysis, then RMS is the flexible solution for you.

Benefits of RMS

- Organizes roaming documents and data securely in an easily accessible centralized repository.
- Simplifies AA.14 management and puts historical data at your fingertips for quick data analysis.
- Facilitates data mining for strategic roaming management decision making.
- Improves resource efficiency.
- Eliminates customer service errors through web-enabled tools.
- Improves internal communication, giving every RMS user instant access to the most recent roaming partner AA.14 through Alert Manager.
- Enables compliance to the industry-mandated, roaming agreement electronic exchange (RAEX) format for the AA.14.
- Lowers costs with its test SIM tracking capabilities.
- Takes advantage of Syniverse's extensive experience in clearinghouse, transaction processing, rating and reporting of mission-critical information.

Features of RMS

Roaming Agreement Management Data Repository

- Provides a centralized repository for AA.14s.
- Contains a fully populated, AA.14 data repository of all your roaming partners AA.14 data.
- Creates your AA.14 in the RAEX compliant XML format.
- Creates your AA.14 in PDF format.
- Contains the AA.13 settlement procedures (C.3.2) and test SIM thresholds (C.5.1) per roaming partner.



Syniverse Technologies

Serving more than 800 communications companies in over 160 countries, Syniverse Technologies (NYSE:SVR) offers market-leading solutions that simplify the complexities of roaming, messaging, network interoperability and business intelligence for mobile operators, MSOs, enterprise verticals and emerging mobile providers.

- Stores commercial launch letter data per roaming partner.
- Populates and maintains the updated and historical data for your roaming partners' AA.14s.
- Generates an extensive report suite based on your roaming partners' AA.14 data.

Alert Manager

- Provides the flexibility to designate recipients within your company to receive important alerts related to your roaming partners' AA.14 updates and revisions.
- AA.14 alerts can be set at the PMN, annex or data field level per RMS user.
- AA.14 alert email frequency can be provisioned for once daily, one email per PMN or one email per data field alert per RMS user.
- Lets you quickly and easily view the actual AA.14 updates via a hyperlink to RMS contained in the alert email.

Document Repository

- Securely stores electronic copies of all your original and updated roaming agreement documents (including IR21s, bilateral agreements, emails and coverage maps).
- Alerts your internal colleagues of newly received roaming agreement documents within minutes of uploading those documents in RMS.

Test SIM Tracking

- Manages test SIM usage both at home and in visited markets.
- Provides email notifications and usage reports each time an IMSI (or group of IMSIs) exceeds the defined threshold (monthly, bimonthly, quarterly, semi-annual and/or annual thresholds).
- Gives you the ability to receive email notifications and usage reports each time your test SIM is used in an unauthorized VPMN.
- Allows you to view detailed usage reports of each test SIM based on established thresholds or unauthorized PMNs.

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