



InForum Agreement Management Services

Syniverse InForum is an end-to-end roaming solution that blends our most robust roaming solutions with enhanced technologies and capabilities.

Syniverse has developed a suite of roaming management services called **InForum** that allow you to control losses, save administrative time, quickly resolve problems and bring operator businesses together, both domestically and internationally.

Syniverse InForum is an end-to-end roaming solution that blends our most robust roaming solutions with enhanced technologies and capabilities. InForum creates a knowledge base of information that can be freely exchanged between you and your roaming partners at any stage of the roaming process.

Benefits of InForum

- Identifies revenue losses.
- Institutes operational efficiencies into common roaming partner administrative functions.
- Facilitates communications with roaming partners.
- Uses Web-enabled tools to manage inter-carrier relationships.

Features of InForum

Agreement Management

- Maintains and organizes thousands of SID-to-SID relationships, including bilateral, unilateral and no-roaming conditions, through per minute, tiered and volume rate plans.
- Manages SID ownership changes and rate changes.
- Enables negotiation of initial communication and terms online through a data marketplace.
- Reduces time from negotiation to live roaming.

Rate Validation

- Recovers revenue losses by automatically identifying rate variances via daily and monthly reports.
- Matches revenues and expenditures to the appropriate periods using generally accepted accounting principles.
- Automatically produces a statement for a roaming partner.

Technical Data Source

- Serves as a repository of all industry technical information needed to update a carrier's switches with its roaming partner's information.
- Gives the ability to customize, filter and schedule data retrievals with amazing speed and accuracy.



About Syniverse

Serving more than 900 mobile operators, cable and Internet providers, and enterprises in over 160 countries, Syniverse offers market-leading solutions that simplify the complexities of roaming, messaging, network interoperability and business intelligence for mobile operators, MSOs, enterprise verticals and emerging mobile providers.

- Eliminates current technical distribution process to roaming partners.
- Reduces keying errors.

Intercarrier Communication

- Provides quicker problem resolution.
- Reduces hold times at roaming partners call centers.
- Routes roaming issues to appropriate department more quickly.

Value of InForum

- Nearly 20 years of clearing house, transaction processing and rating experience.
- Industry expertise gained through participation on several data-oriented forums.
- Breadth of experience in reporting of mission-critical information.

© 2011 Syniverse Technologies, Inc. All rights reserved under U.S. and international copyright laws. Rev. 7-11