



## Validation Services – FraudManager®

### Syniverse Technologies

Serving more than 800 communications companies in over 160 countries, Syniverse Technologies (NYSE:SVR) offers market-leading solutions that simplify the complexities of roaming, messaging, network interoperability and business intelligence for mobile operators, MSOs, enterprise verticals and emerging mobile providers.

Using the latest IS-41 standards, Syniverse's **FraudManager** service blocks fraudulent roaming calls before they're even connected. The first and most widely implemented pre-call validation service in the industry, FraudManager service doesn't stop with simply blocking calls. When it is used by both the home and serving switches, unknown roamers can be validated all the way back to the home switch, which means unauthorized callers don't get through. FraudManager intercepts wireless fraud while providing the smooth, uninterrupted services wireless subscribers demand. The call registration function facilitates seamless call delivery, allowing wireless subscribers to receive calls while roaming.

### Benefits of FraudManager

- Maximizes profitability by registering and providing seamless service to valid roamers.
- Reduces unbillables and negative rejects.
- Reduces bad debt and customer dissatisfaction from activation of stolen units.
- Provides interoperability between IS-41, SS7 and GSM markets for validation services.

### Features of FraudManager

- Automatic update of Industry Negative File.
- Timely online information

**Clear view of criminal activity** – It can be difficult to keep track of fraudulent users while providing smooth, uninterrupted service to good customers. Syniverse's Visibility® Services provides comprehensive online roaming information, including registration and validation activity in FraudManager service, EDS (gateway) and through SS7 networks. This information is available through a convenient web interface in real time. Information provided by the fraud identification option can alert you to suspicious activity, including counterfeit (clone) or subscription fraud.

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